

\$200 Shift Fill Credit – Terms & Conditions

Your Staff Hub Promotion

1. Promotion Overview

Your Staff Hub may offer eligible childcare providers a **\$200 service credit** (“Credit”) for the purpose of filling shifts through Your Staff Hub services.

2. Eligibility

To qualify for the Credit, you must:

- Be a new customer of Your Staff Hub, unless otherwise agreed;
- Register via the applicable landing page or campaign;
- Successfully request and complete at least one staffing shift through Your Staff Hub.

We reserve the right to determine eligibility at our sole discretion.

3. Credit Issue

- The \$200 Credit will be applied **after the successful completion of a qualifying shift**;
- The Credit will be applied to your account or issued as a discount on your next invoice;
- The Credit is not issued upfront or redeemable prior to shift completion.

4. Use of Credit

The Credit:

- May only be used **towards staffing services provided by Your Staff Hub**;
- Cannot be used for cash withdrawal, refunds, or credits outside our services;
- Must be applied in a single transaction unless otherwise agreed;
- Cannot be combined with other promotions or discounts unless explicitly stated.

5. Expiry

- The Credit must be used within **60 days** from the date it is issued (you can choose your preferred window)
- Any unused portion after this period will expire automatically and cannot be reinstated.

6. Non-Transferable

- The Credit is issued to the registered business only;
- It cannot be transferred, sold, assigned, or shared with another party.

7. Cancellation & Forfeiture

The Credit will be forfeited if:

- The qualifying shift is cancelled;
- Payment for the qualifying shift is not completed;
- There is misuse, abuse, or breach of Your Staff Hub's Terms & Conditions.

8. No Cash Value

- The Credit has **no cash value** and cannot be redeemed for cash or refunded;
- No change or balance will be returned if the full amount is not used.

(Non-cash language is standard for promotional credits/vouchers) [\[lawinsider.com\]](http://lawinsider.com)

9. Discretion & Changes

Your Staff Hub:

- Reserves the right to modify, suspend, or withdraw this promotion at any time;
- May refuse or revoke the Credit where fraud, misuse, or error is suspected.

10. Australian Consumer Law

Nothing in these Terms excludes or limits your rights under the **Australian Consumer Law**.

11. Acceptance

By participating in this promotion, you agree to these Terms and Conditions.